



# Hoag Connect MyChart

Summary of Hoag Connect MyChart Features and Visibility for Parents/Legal Guardians and/or Legal Representatives.

**Parents/Legal Guardians\*** and/or **Legal Representatives** of patients can use their own Hoag Connect MyChart account to see the patient’s health care information via **Proxy Access**. Under California State and Federal Confidentiality and Privacy Laws, parents and legal guardians are prohibited from accessing certain types of medical information about a minor age 12 or older without the specific consent of the minor. **Parents/Legal Guardians\* of minors 12-17** must fill out [Hoag Connect MyChart Proxy Access Form – Minor](#), and the minor patient ages 12-17 must consent to give full access to the minor patient records. **Parents/Legal Guardians\* of minors 0-11** automatically get full access to the minor patient records and do not require a proxy form. **Caregiver (Adult) accessing Adult Patient 18 and up** must fill out [Hoag Connect MyChart Proxy Access Form - Adult](#) and the Adult Patient (18 and up) must consent to give full access to the Adult Patient’s chart. Patients ages 12 or older can grant proxy access via Hoag Connect MyChart.

What information can you access using your Hoag Connect MyChart account as a Proxy?

Features & Visibility	Proxy Access for Minor Patients (0-11) or Patient Lacking Capacity**	Proxy Access for Minor Patients (12-17) “Limited Access”	Proxy Access for Minor Patients (12-17) “Full Access”	Proxy Access for Adults (Ages 18 or older)
<b>Send Messages</b> (Ability to communicate with patient’s care team or customer service)	Yes	No	Yes	Yes
<b>Appointment and Visits</b> (Schedule, cancel, view past and upcoming appointments)	Yes	No	Yes	Yes
<b>Medications</b> (See current or past medications and request refill or renewal)	Yes	No	Yes	Yes
<b>Documentations</b> (View notes, letters, and after-visit summaries)	Yes	No	Yes	Yes
<b>Upcoming Tests and Procedures</b> (see future tests and procedures, order information, and expiration dates)	Yes	No	Yes	Yes



<b>Test Results</b> (Review lab imaging and other results)	<b>Yes</b>	<b>No</b>	<b>Yes</b>	<b>Yes</b>
<b>Health Summary</b> (Current Health Issues, Medications, Allergies, Immunizations, Growth Chart, and Preventive care)	<b>Yes</b>	<b>No</b>	<b>Yes</b>	<b>Yes</b>
<b>Billing</b> (Insurance, Coverage, Payment)	<b>Yes</b>	<b>Yes</b>	<b>Yes</b>	<b>Yes</b>

\*Must attach a copy of the Court Order Appointing Guardian and Letters of Guardianship with the Proxy Form

\*\*Will Need to fill out [Hoag Connect MyChart Proxy Access Patients Lacking Capacity](#).