



HealthPlan Language Assistance Program (LAP) Resources

Health Plan	Plan Interpreter Access	Plan Translation Access (Non-Standard Vital Documents)	Additional Resources
Aetna	Members: Call phone number on ID card or 1-866-353-9802 Providers: Call 1-800-525-3148	Members: Call phone number on ID card or 1-866-353-9802 Providers: Call 1-877-287-0117	Aetna Language Assistance
Anthem	Members: Call phone number on ID card Providers: Call 1-800-677-6669	Members: Call 1-888-254-2721 Providers: Call 1-800-677-6669	
Blue Shield of CA	Commercial Members: Call phone number on ID card or 1-866-346-7198 Medicare Members: Call phone number on ID card or 1-800-766-4466 Providers: Call 1-800-541-6652	Commercial Members: Call phone number on ID card or 1-866-346-7198 Medicare Members: Call phone number on ID card or 1-800-766-4466 Providers: Call 1-800-541-6652 Language Assistance Request Form	BSC Language Assistance Resources
Cigna	Members: Call phone number on ID card or 1-866-494-2111 Providers: Call 1-800-806-2059	Members: Call 1-800-244-6224 Providers: Email CulturalandLinguisticsUnit-TranslationRequest@Cigna.com	Cigna California LAP (CLAP)
SCAN	Members: Call 1-800-559-3500 Providers: Call 1-800-559-3500	Members: Call 1-800-559-3500 Providers: Call 1-800-559-3500	
United Healthcare	Members: Call phone number on ID card Providers: Call 1-877-842-3210	Members: Call phone number on ID card Providers: Call 1-877-842-3210	UHC Language Assistance

Note: Contact information for health plan language services, including interpreter and translation services, is also located on the back of member identification cards.