

Dear Future Genetics Patient,

We look forward to seeing you at your genetics appointment soon. If you have indicated that one of your relatives tested positive on genetic testing (aka a mutation was detected) and that you are not able to obtain a copy of their test results, we have prepared this cheat sheet to help you.

Reasons we prefer to have a copy of your relative's test result:

- When possible, we prefer to test you through the same genetic testing laboratory as your relative to make sure that the laboratory's technology can detect the specific mutation in your family, reducing the chance of a false negative result.
- We can ask the lab to look extra carefully at the region where the specific mutation in your family is located, again reducing the chance of a false negative result.
- Some genetic testing laboratories offer no-cost testing to family members after a mutation is identified in one of their relatives, but there is a time limit for this. You may qualify and we can help.
- If your insurance is an HMO, your relative's test results may be required to authorize your testing.

How to obtain your relative's test result:

1. If your relative is living, they can ask for a copy of their report from their healthcare provider. If your relative is not living, but you know where they were tested, try to contact your relative's healthcare provider and follow their steps to obtain the report. If you are successful, bring your family member's test result to your appointment. No need to read further.

Protecting Personal Information: You or your relative can protect their identity by blacking out their personal information (name, date of birth, etc.) before sharing test results with us. This applies for any method you use to obtain your relative's test result.

2. If you or your relative are unsuccessful using step 1 above, consider contacting the major genetic laboratories directly. Your relative can ask if they have record of the testing by providing their full name and DOB. If they indicate they have tested your relative, follow their steps to have the result sent you/your relative and us (see step 3). If your relative is no longer living, contact the laboratories on their behalf. Below is contact information for three laboratories used most frequently for genetic testing in the United States. **Note:** If tested before 2013, begin your search with Myriad Genetics)

Myriad Genetics
(Phone: 800-469-7423
Email: cscomments@myriad.com

Ambry Genetics
Phone: 949-900-5500
Email: info@ambrygen.com

Invitae
Phone: 800-436-3037
Email: clientservices@invitae.com

3. Please request that your family member's result be sent to Hoag Genetics using the contact information below. Just in case, please bring a copy of their result to your appointment.

Hoag Genetics
Hoag Family Cancer Institute
One Hoag Drive, 2nd Floor
Newport Beach, CA 92663

Phone: 949-764-5764
Fax: 949-764-1449
Email: genetics@hoag.org

***Please note:** If your appt. is at our Irvine location, the address above is not the same location where your appointment is scheduled.

If you go through these steps and are still unable to locate your family member's result, do not worry - we will still be able to test you at your appointment (but there may be a cost). We greatly appreciate your cooperation in helping us ensure the most accurate test result and risk assessment for you. We look forward to meeting you soon! 😊

Sincerely,

Hoag Genetic Counseling Team