

Margolis Family Inflammatory Bowel Disease (IBD) Program



Clinical Nurse Navigator Jamie Vincent, BSN, RN, CMRSN

Being diagnosed with Inflammatory Bowel Disease can feel overwhelming at times. Many patients and their families need help with both coping and the clinical complexity of the disease and can benefit from supportive nurse navigation. The IBD Clinical Nurse Navigator is a registered nurse available to provide coordination of care across the continuum for patients with Inflammatory Bowel Disease. The IBD clinical nurse navigator assists in enhancing the patient experience and improving patient access to care. This is accomplished by providing individualized patient guidance, education and coordination of care from time of diagnosis, medical management, referrals, hospital experience, and follow-up care.

How the IBD Clinical Nurse Navigator can benefit you:

- Assists patient/family in understanding their diagnosis, treatment options, surgical preparation and resources available.
- Supports psychosocial needs, including emotional and situational needs of the patient/family, and coordinates resources to manage.
- Collaborates with the multidisciplinary team to provide education to family/caregivers to enhance the patient experience and to promote optimal outcomes.
- Implements, coordinates, monitors, and evaluates care options, services and resources to assure optimal quality of life outcomes for patients diagnosed with inflammatory bowel disease.

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